WORKLOAD NARRATIVE

FIELD OPERATIONS

July 2017

Workload: In July, new cases [17,699] represented the smallest intake since February, though only 3% below the average for 2017. Closed cases [15,735] were 13% below their average, and represented the fewest dispositions **since July 2006**. The open inventory [26,069] is at its highest level since November and 9% greater than the average so far this year.

- **UI.** In UI, new cases [16,356 cases; 9,617 appellants] represented the smallest intake since February, though only 2% below the average for 2017. Closed cases [14,141 cases; 8,315 appellants] were 14% below the average this year and represented the smallest output in **eleven years**. This was the third time in four months in which intake exceeded output. The open balance [16,526 cases; 9,717 appellants] is at its highest level since November and 18% above average. The inventory of extension cases is now 2.5% of the entire UI workload.
- **DI.** In July, DI appeals [822] were the fewest new cases in one year and 17% below the 2017 average. Dispositions [940] were 7% below their norm but exceeded intake. The open inventory [1,342] fell but is still 2% greater than average for this year.
- Tax, Rulings, Other. In tax, the number of new petitions [162] was 9% below the average this year and represented the smallest intake since April. Meanwhile, dispositions [377] were at their highest level since last July and exceeded intake for the seventh straight month. The open inventory [3,879] fell to its lowest level since February 2015 and is now 9% below the 2017 average. Intake of ruling and tax ruling cases [341] was right at average levels. Dispositions [267] were roughly the same as June but 35% below the norm so far this year. The open inventory [4,288] is at its highest level since January and 2% greater than the average this year. However, it should be noted that all of the increase has been in the benefit ruling cases, as the tax ruling inventory is at its lowest level since April 2014.

Case Aging and Time Lapse. All timeliness measures were achieved for the sixth straight month. 30-day time lapse was at 65.6%; 45-day time lapse was at 86.5%; and average case age was at 26.2 days, which was the 8th consecutive month we were below the 30 day standard.

Unfortunately, the results for the extension cases suffered last month. 30-day time lapse fell to 39.1%. 45-day time lapse fell to 75.5%. Average case age jumped to 35 days.

UI CY TRENDS - FO
Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

							NEW	NEW ODENED	CACE	٥						
2	รา	E D	Mas	> 5		-				(2	,			%Cha of	Yr-Yr
9	0011	2	Nai	2	ividy	Juli	ını	Aug	oep	CCI	VOV	Dec	Total	Avg.	Avg	Avg Chg
2014	29,259	24,091	26,279	30,284	26,654	24,702	24,330	22,177	21,805	21,462	16,062	19,991	287,096	23,925		
2015	17,415	16,163	19,647	21,674	18,055	19,418	20,036	18,448	17,611	19,209	16,111	17,146	220,933	18,411	77%	-5,514
2016	16,472	15,966	18,071	18,348	17,340	18,040	16,201	18,807	16,775	16,025	15,343	15,199	202,587	16.882	92%	-1.529
2017	16,461	14,507	18,941	16,700	17,147	16,497	16,356		70				116,609	16,658	99%	-224
Multi	•				12								2016	99%	97%	
Ul reg	strations	UI registrations to date are down 3% from 2016, down 12% from 2015, and down 37% from	re down	3% from	2016, do	own 12%	from 20	15, and c	lown 37%		2014		2015	90%	88%	Description of
UI regi	strations	UI registrations monthly average is down 1% from 2016, down 10% from 2015, and down 3	average	is down '	1% from	2016, do	wn 10%	from 201	5, and do	own 30%	0% from 2014	14	2014	70%	63%	
													0	chg 2016 avg	chg 2016 YTD	
							SE.	CLOSED C	CASES							
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of	Yr-Yr Avg Chg
2014	26,057	25,250	26,573	26,957	27,140	25,221	25,688	24,541	20,520	23,658	17,228	18,900	287.733	23.978		
2015	19,584	20,754	20,060	19,749	18,729	19,303	19,666	17,767	17,577	18,931	15,488	17,087	224,695	18.725	78%	-5.253
2016	15,904	17,321	19,541	15,807	17,320	17,645	15,409	18,700	16,349	17,115	15,625	17,438	204,174	17.015	91%	-1.710
2017	16,421	17,230	19,012	14,983	16,195	16,790	14,141						114,772	16,396	96%	-619
Multi	2/5					į	2/12						2016	96%	96%	
dsip io	ositions	OI dispositions to date are down 4% from 2016, down 17% from 2015, and down 37% from	re down .	4% trom	2016, do	wn 17%	from 201	5, and do	own 37%	from 2014	14		2015	88%	83%	
ol disk	Shonisons	Of dispositions monthly average is down 4% from 2016, down 12% from 2015, and down 32% from 2014	verage i	s down 4	% from 2	2016, dov	vn 12% t	rom 201	5, and do	wn 32%	from 201	4	2014	68%	63%	- Company
														chg 2016 avg	chg 2016 YTD	
							BALANCE		OPEN CASES	ES						
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec		Avg.	% Chg of	Yr-Yr Ava Cha
2014	25,994	24,779	24,421	27,670	27,131	26,548	25,113	22,670	23,888	21,619	20,404	21,447		24,307		
2015	19,211	14,570	14,111	15,981	15,268	15,304	15,571	16,198	16,183	16,430	17,047	17,067		16,078	66%	-8,229
9102	17,568	16,169	14,610	17,117	17,104	17,469	18,206	18,246	18,640	17,514	17,208	14,922		17,064	106%	986
71.07	14,930	12,1/5	12,067	13,/43	14,654	14,329	16,526							14,061	82%	-3,004
Multi	- -		110/ 5		12	12)) !	•				_	2016	82%	83%	
	ance to di	Ut balance to date is down 1/% from 2016, down 11% from 2015, and down 46% from 201.	vn 1/% r	rom 2016	o, down 1	11% trom	2015, ai	nd down	46% fror			_	2015	87%	89%	
OI Dale	ance mon	Of balafice illuffilly average is down 18% from 2016, down 13% from 2015, and down 42%	age is do	Wn 18%	from 201	6, down	13% tron	n 2015, a	and dowr		from 2014		2014	-	54%	
And the Control of th	The state of the s		THE REPORT OF THE PARTY OF THE		The second second second second	と 日本ので、 ひこうない はっていかいがく	A TOTAL THE BUTTON OF THE PARTY						0	chg 2016 avg	chg 2016 YTD	

DI CY TRENDS - FO Program Codes 7, 10, 11, 12, 16 & 20

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							NEW	OPENE	NEW OPENED CASES	ES	The state of the s					
СҮ	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	1,004	958	979	1,158	1,088	1,131	1,352	1,027	1,113	1,102	815	1,062	12,789	1,066		
2015	1,104	990	1,035	1,085	1,019	1,141	1,205	1,158	1,004	992	871	921	12,525	1,044	98%	-22
2016	861	995	1,140	979	944	974	790	1,013	884	850	857	856	11,143	929	89%	-115
2017	1,039	911	1,046	1,085	1,003	1,068	822						6,974	996	107%	68
													2016	107%	104%	
DI regis	trations	to date	DI registrations to date are up 4% from 2016, down 8% from 2015, and down 9% from 2014	% from	2016, do	3% nwc	from 20	15, and	down 99	% from 2	2014		2015	95%	92%	
DI regis	trations	monthly	DI registrations monthly average is up 7% from 2016, down 5% from 2015, and down 7% from	e is up 7	7% from	2016, do	own 5%	from 20	15, and	down 7	% from	2014	2014	93%	91%	
													0	chg 2016 avg	chg 2016 YTD	
							CL	CLOSED	CASES							
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	835	891	958	927	1,047	1,038	1,024	1,101	1,241	1,165	965	1,073	12,265	1,022		
2015	1,144	1,230	1,376	1,045	939	978	1,149	1,052	906	1,034	850	964	12,667	1,056	103%	33
2016	927	964	852	1,111	1,096	1,062	864	967	789	854	873	1,031	11,390	949	90%	-106
2017	1,225	932	998	884	1,240	826	940						7,045	1,006	106%	57
:													2016	106%	102%	
DI dispo	ositions	to date a	DI dispositions to date are up 2% from 2016, down 10% from 2015, and up 5% from 2014	% from 2	2016, dc	wn 10%	from 20)15, and	l up 5%	from 20	14		2015	95%	90%	
DI disp	Sitions	monthly	DI dispositions monthly average is up 6% from 2016, down 5% from 2015, and down 2% from 2	e up 6	% from	2016, dc	own 5%	from 20	15, and	down 29	% from 2	2014	2014	98%	105%	
							DALAR							Gve or oz firs	CI 1 0 1 0 7 6 10	
							BALAN	CE OP	BALANCE OPEN CASES	SES						V- V-
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec		Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	1,469	1,536	1,557	1,788	1,830	1,922	2,250	2,176	2,048	1,984	1,834	1,823		1,851		
2015	1,782	1,542	1,198	1,237	1,318	1,480	1,534	1,639	1,737	1,694	1,715	1,672		1,546	83%	-306
2016	1,605	1,636	1,924	1,791	1,638	1,549	1,475	1,520	1,614	1,609	1,593	1,417		1,614	104%	69
2017	1,232	1,210	1,257	1,458	1,220	1,463	1,342							1,312	81%	-303
!													2016	81%	79%	
DI balaı	nce to da	ate is do	DI balance to date is down 21% from 2016, down 9% from 2015, and down 26% from 2014	from 20)16, dow	m 9% fro	m 2015	, and do	own 26%	from 2	014		2015	85%	91%	
Di balar	ice mont	thly aver	DI balance monthly average is down 19% from 2016, down 15% from 2015, and down 29% from 2	own 19%	6 from 2	016, dow	/n 15% f	rom 201	5, and d	own 29°	% from 2	2014	2014	71%	74%	
The state of the s													0	chg 2016 avg	chg 2016 YTD	

TAX CY TRENDS - FO
Program Codes 15, 17, 18, 32, 45, 46, 47, 48, 49

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							NEW	OPENE	NEW OPENED CASES	S						
cy	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	232	320	285	230	222	217	217	234	255	178	253	253	2,896	241		
2015	124	197	271	194	189	300	247	235	177	136	268	270	2,608	217	90%	-24
2016	127	244	253	141	254	170	169	269	281	213	178	282	2,581	215	99%	2
2017	122	187	189	127	233	222	162						1,242	177	82%	-38
-		-											2016	82%	91%	
l ax re	gistration	s to date	are down	lax registrations to date are down 9% from 2016, down 18% from 2015, and down 28% from 2014	2016, dov	vn 18% fi	rom 2015	i, and dov	wn 28% 1	rom 201	+>		2015	82%	82%	
l ax re	gistration	s monthly	average	lax registrations monthly average is down 18% from 2016, down 18% from 2015, and down 26% from 2014	8% from	2016, dov	wn 18% f	rom 201	5, and do	wn 26%	from 201	-42	2014	74%	72%	
													0	chg 2016 avg	chg 2016 YTD	in section
							CL	CLOSED CASES	:ASES							
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of	Yr-Yr Avg Chg
2014	208	265	232	129	257	300	200	149	195	. 174	145	120	2.374	198		
2015	81	150	143	212	252	272	196	93	64	76	81	139	1,759	147	74%	51
2016	121	73	141	164	160	285	512	264	178	161	138	171	2,368	197	135%	51
2017	316	247	280	247	265	362	377						2,094	299	152%	102
T 000 A	; ; ; ;					,	i						2016	152%	144%	
Tox di	spositions	s to date a	are up 44	Tax dispositions to date are up 44% from 2016, up 60% from 2015, and up 32% from 2014	76, up 60)% trom 2	015, and	up 32%	from 201	4			2015	204%	160%	
i ax di	spositions	montnly	average	rax dispositions monthly average is up 52% from 2016, up 104% from 2015, and up 51% from 2014	from 201	6, up 10 ²	1% from 2	2015, and	d up 51%	from 20	14	_	2014	151%	132%	
			The second parameter of the second se										0	chg 2016 avg	chg 2016 YTD	
							BALANCE	CE OPEN	EN CASE	S						
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec		Avg.	% Chg of	Yr-Yr
2014	3,276	3,328	3,381	3,482	3,447	3,363	3,379	3,463	3,523	3,526	3,633	3,766		3.464	3	0.00
2015	3,808	3,854	3,979	3,961	3,897	3,923	3,969	4,112	4,223	4,283	4,470	4,574		4,088	118%	624
2016	4,580	4,742	4,853	4,830	4,918	4,802	4,458	4,453	4,547	4,598	4,638	4,749		4,681	115%	593
71.07	4,555	4,494	4,403	4,2/8	4,243	4,101	3,879							4,279	91%	-402
T	1))						_	2016	91%	90%	100 mark (200 ha)
Tax ba	lance to	date is do	Wn 10% 1	Tax balance to date is down 10% from 2016, up 9% from 2015, and up 27% from 2014	, up 9% ti	7.075 mo	, and up	27% fron	n 2014			т—	2015	105%	109%	
l ax ba	liance mo	inthly ave	rage is do	lax balance monthly average is down 9% from 2016, up 5% from 2015, and up 24% from	om 2016,	up 5% fra	om 2015,	and up	24% from	2014			2014	124%	127%	
							を行うない 日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本には、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、日本のでは、						C	chg 2016 avg	chg 2016 YTD	

RULING-OTHER CY TRENDS - FO Program Codes 9, 13, 14, 19, 21, 22, 40, 44

	chg 2016 YTD	chg 2016 avg	A STANDARD CONTRACTOR OF THE						Resource transcription of the second				The State of State State			AND DESCRIPTIONS OF THE PERSONS OF T
	100%	94%	2014	014	% from 2(down 69	2015, and	1% from 2	3, down 2	from 2016	wn 14% 1	Kuling/Uther balance monthly average is down 14% from 2016, down 4% from 2015, and down 6% from 2014	inthly ave	lance mo	Other ba	Kuling
	97%	96%	2015			h 2014	even with	015, and	% from 2	down 3	om 2016	Kuling/Other balance to date is down 16% from 2016, down 3% from 2015, and even with 2014	date is do	lance to o	Other ba	Kuling
	84%	86%	2016										•		-] :
-710	86%	4,246							4,322	4,251	4,100	4,083	4,0/6	4,078	4,809	71.07
553	113%	4,955		4,787	4,838	4,920	4,878	4,859	5,035	5,011	5,091	5,186	4,989	5,000	4,869	2016
-102	98%	4,402		4,673	4,387	4,349	4,398	4,473	4,396	4,420	4,332	4,221	4,002	4,591	4,580	2015
		4,503		4,597	4,761	4,851	4,942	5,022	4,914	4,892	4,775	4,329	3,667	3,566	3,724	2014
Avg Chg	Avg	Avg.		Dec	NOV	OCL	oep	Pug	ü	Juli	Ividy	75	Mai	- 6	201	
Yr-Yr	% Chg of			7		2	0	>	Ξ	5	May	Apr	Mar —	E P D	Jan	
	- 1					ES	OPEN CASES		BALANCE							OT APPA
	chg 2016 YTD	chg 2016 avg														
	206%	206%	2014	14	106% from 2014		015, and	% from 2	16, up 69	from 20	s up 72%	Ruling/Uther dispositions monthly average is up 72% from 2016, up 69% from 2015, and up	monthly	positions	/Uther dis	Kuling
	137%	169%	2015	r)14		d up 106%	2015, and	7% from	16, up 3,	6 from 20	Ruling/Other dispositions to date are up 9/% from 2016, up 37% from 2015, and up 106% f	s to date a	positions	Other dis	Kullng
	197%	172%	2016			6) 6) 1))		•	<u> </u>	
179	172%	426	2,980						277	281	345	405	408	930	334	2017
çι	98%	247	2,962	344	354	207	211	333	290	308	238	219	220	118	120	2016
46	122%	252	3,022	95	186	193	196	176	271	206	286	243	915	139	116	2015
		206	2,476	284	160	209	269	106	174	113	156	130	288	383	204	2014
Yr-Yr Avg Chg	% Chg of Avg	Avg.	Total	Dec	Nov	Oct	Sep	Aug	Jul	Jun	May	Apr	Mar	Feb	Jan	
							CASES	CLOSED (SI CI							
	chg 2016 YTD	chg 2016 avg														
	96%	129%	2014	4	from 201	1 up 29%	2015, and	3% from 2	16, up 30	6 from 20	s up 40%	Ruling/Other registrations monthly average is up 40% from 2016, up 39% from 2015, and up 29% from 2014	s monthly	gistration	Other rec	Ruling
	128%	139%	2015	-	014	1% from 2014	id down 4	2015, an	8% from	016, up 2	% from 21	Ruling/Other registrations to date are up 34% from 2016, up 28% from 2015, and down 4%	s to date	gistrations	/Other rec	Ruling
	134%	140%	2016													
103	140%	361	2,527						359	433	364	410	407	198	356	2017
-	100%	258	3,097	292	272	248	239	162	314	229	148	418	210	249	316	2016
-21	92%	259	3,108	380	228	144	123	254	247	294	396	464	329	152	97	2015
		280	3,362	133	71	119	190	217	231	228	601	791	402	223	156	2014
Yr-Yr Avg Chg	% Chg of Avg	Avg.	Total	Dec	Nov	Oct	Sep	Aug	Jul	Jun	May	Apr	Mar	Feb	Jan	СҮ
						S	D CASES	OPENED	NEW							
														The second secon		
Seage of						,	() () () () () () () () () ()									

	chg 2016 Y I D	cng zu i b avg)	The second secon		A TOTAL DESCRIPTION OF THE PERSON OF THE PER				Personal Communication			THE REAL PROPERTY AND PERSONS ASSESSED.			Annual Control of the Control
	68%	70%	2014	2014	30% from 2014		2015, an	8% from	16, down	from 201	wn 16%	rage is do	nthly ave	All Programs balance monthly average is down 16% from 2016, down 8% from 2015, and down	igrams ba	All Pro
	94%	92%	2015		014	2% from 2	down 32	2015, and	3% from 2	3, down 6	rom 201	wn 16% f	ate is do	All Programs balance to date is down 16% from 2016, down 6% from 2015, and down 32% from 2014	grams ba	All Pro
	84%	84%	2016							12	12		e e		•6	Multi
-4,418	84%	23,897							26,069	24,144	24,217	23,562	21,803	21,957	25,526	2017
2,201	108%	28,315		25,875	28,277	28,641	29,679	29,078	29,174	28,831	28,751	28,924	26,376	27,547	28,622	2016
-8,012	77%	26,114		27,986	27,619	26,756	26,541	26,422	25,470	25,127	24,815	25,400	23,290	24,557	29,381	2015
		34,126		31,633	30,632	31,980	34,401	33,331	35,656	36,725	37,183	37,269	33,026	33,209	34,463	2014
Yr-Yr Avg Chg	% Chg of Avg	Avg.		Dec	Nov	Oct	Sep	Aug	Jul	Jun	May	Apr	Mar	Feb	Jan	
						ES	BALANCE OPEN CASES	VCE OP	BALAN							
	chg 2016 YTD	chg 2016 avg	C													
	66%	71%	2014		rom 2014	wn 29% f	5, and do	from 201	wn 10% f	2016, dov	2% from	is down ;	average	All Programs dispositions average is down 2% from 2016, down 10% from 2015, and down 29% from 2014	grams di	All Pro
OSTF-10	85%	90%	2015		rom 201 ₄	wn 34% f	5, and do	from 201	wn 15% t	2016, do	1% from	ire down	to date a	All Programs dispositions to date are down 1% from 2016, down 15% from 2015, and down 34% from 2014	ograms di	All Pro
	99%	98%	2016						2/12					:	2/5	Multi
-281	98%	18,127	126,891						15,735	18,259	18,045	16,519	20,698	19,339	18,296	2017
-1,771	91%	18,408	220,894	18,984	16,990	18,337	17,527	20,264	17,075	19,300	18,814	17,301	20,754	18,476	17,072	2016
-5,225	79%	20,179	242,143	18,285	16,605	20,234	18,743	19,088	21,282	20,759	20,206	21,249	22,494	22,273	20,925	2015
		25,404	304,848	20,377	18,498	25,206	22,225	25,897	27,086	26,672	28,600	28,143	28,051	26,789	27,304	2014
Yr-Yr Avg Chg	% Chg of Avg	Avg.	TOTAL	Dec	Nov	Oct	Sep	Aug	Jul	Jun	May	Apr	Mar	Feb	Jan	
name of the							CASES	CLOSED CASES	ST.							
	chg 2016 YTD	chg 2016 avg														
	64%	71%	2014	014	% from 20	down 299	015, and	% from 2	, down 9	vith 2016	is even v	'average	monthly	All Programs registrations monthly average is even with 2016, down 9% from 2015, and down 29% from 2014	ograms re	All Pro
	%68	91%	2015	4	% from 2014	own 36%	15, and do	from 201	own 11%	2016, dc	2% from	are down	to date a	All Programs registrations to date are down 2% from 2016, down 11% from 2015, and down 36	grams re	All Pro
	98%	100%	2016				.a.				12					Multi
-91	100%	18,193	127,352						17,699	18,220	18,747	18,322	20,583	15,803	17,978	2017
-1,647	92%	18,284	219,408	16,629	16,650	17,336	18,179	20,251	17,474	19,413	18,686	19,886	19,674	17,454	17,776	2016
-5,581	78%	19,931	239,174	18,717	17,478	20,481	18,915	20,095	21,735	21,153	19,659	23,417	21,282	17,502	18,740	2015
		25,512	306,143	21,439	17,201	22,861	23,363	23,655	26,130	26,278	28,565	32,463	27,945	25,592	30,651	2014
Yr-Yr Avg Chg	% Chg of Avg	Avg.	TOTAL	Dec	Nov	Oct	Sep	Aug	Jul	Jun	May	Apr	Mar	Feb	Jan	СҮ
						S	NEW OPENED CASE	OPENE	NEW							
and the second second			•													
						IDS - FO	ALL PROGRAM CY TRENDS -	RAM C	PROG	ALL						
			The second secon	And Annual Control of the Control of					The state of the s		Action of the second of the se		The state of the s			the same of the same

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UI TRENDS-AO Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

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							REGISTRATIONS	RATIO	SN							
	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Ava	Yr-Yr AvgChg
2014	1,620	1,608	1,558	1,883	1,572 1,743	1,743	1,790 1,676	1,676	1,563	1,795	1,234	1,332	19,374	1,615		
2015	1,027	1,225	1,534	1,518	1,394	1,056	1,583	1,480	999	1,070	1,114	1,142	15,142	1,262	78%	-353
2016	937	967	1,345	1,211	960	1,322	996	986	1,248	964	775	1,010	12,721	1,060	84%	-202
2017	825	784	1,046	923	962	1,216	1,122						6,878	983	93%	-78
													2016	93%	89%	
UI reg	UI registrations Jan to date are down 11% from 2016, down 26% from 2015, and down 42% from 2014	Jan to da	ite are do	wn 11% t	from 201	6, down 2	26% from	2015, an	d down 2	12% from	2014		2015	78%	74%	
Ul reg	UI registration monthly average is down 7% from 2016, down 22% from 2015, and down 39% from 2014	nonthly av	verage is	down 7%	6 from 20	16, dowr	22% fror	n 2015, a	and dowr	39% fro	m 2014		2014	61%	58%	
														chg to '14 avg	chg to '14 YTD	in box
							DISPC	DISPOSITIONS	S							
				The state of the s	The state of the s											

							CASES	OPEN (BALANCE OPEN CASES	BA						
	chg to '14 YTD	chg to '14 avg chg to '14 YTD														
	62%	61%	2014		from 2014		ind down	n 2015, a	27% fror	16, down	from 20	down 8%	verage is	UI disposition monthly average is down 8% from 2016, down 27% from 2015, and down 39%	position n	OI dis
	70%	73%	2015		014	% from 2	down 38	015, and)% from 2	down 30	om 2016,	wn 3% fr	te are do	UI dispositions Jan to date are down 3% from 2016, down 30% from 2015, and down 38% from 2014	positions	Ul dis
	97%	92%	2016		a											:
-85	92%	982	6,876						949	1,065	1,081	957	963	975	886	2017
-274	80%	1,068	12,813	924	1,035	1,243	1,325 1,219 1,243	1,325	923	678	1,221	919	-	799	1,168	2016
-257	84%	1,342	16,098	1,345	907	1,139	1,318	1,782 1,527 1,318	1,782	1,733	1,231	1,271	1,212	1,285	1,348	2015
		1,599	19,182	1,571	1,381	1,503	1,871	1,752	1,548 1,518 1,752 1,871	1,548	1,599	1,817	1,689		1,443	2014
Yr-Yr AvgChg	% Chg of Avg	Avg.	Total	Dec	Nov	Oct	Sept	Aug	July	June	May	April	Mar	Feb	Jan	
											The state of the s	Commence of the Commence of th				

						BA	LANCE	BALANCE OPEN CASES	CASES							
	Jan	Feb	Mar	April	Mav	.lune	.lı.lv	Alia	Sent) 	NOV	700	End of	Avec	% Chg	Yr-Yr
				1		9	9	, 100	Cop	2	I VOV	760	yr Total	79.	of Avg	AvgChg
2014	1,994	2,106	1,936	1,986	1,979 2,166	2,166	2,432	2,349	2,047	2,340	2,181	1,937	1,937	2,121		
2015	1,613	1,549	1,873	2,120 2,277	2,277	1,599	1,394	1,342	1,021	949	1,161	1,161	1,161	1,505	71%	-616
2016	713	878	902	1,185	917	1,560	1,631	1,291	1,317	1,033	773	862	862	1,089	72%	-416
2017	797	606	688	651	533	941	853						5,069	724	67%	-364
													2016	67%	65%	
UI bala	nce of ope	en cases ป	an to date	are up 35	% from 20)16, down	69% from	2015, and	UI balance of open cases Jan to date are up 35% from 2016, down 69% from 2015, and down 65% from 2014	% from 20	14		2015	48%	41%	
UI bala	ance mor	ithly avera	age is do	wn 33% f	from 2016	5, down 5	2% from	2015, an	UI balance monthly average is down 33% from 2016, down 52% from 2015, and down 66% from 2014	6% from	2014		2014	34%	35%	Service of the servic
														chg to '14 avg	chg to '14 YTD	1.50

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DI TRENDS-AO Program Codes 7,10, 11, 12, 16 & 20

							スト	SIR	REGISTRATIONS	0,						
	Jan	Feb	Mar	April	Mar April May June	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Ava	Yr-Yr AvgChg
2014	35	45	36	60	48	57	55	39	59	69	52	71	626	52		
2015	59	54	57	72	56	51	52	91	72	37	38	54	693	58	111%	6
2016	41	33	60	44	46	60	41	51	46	34	40	44	540	45	78%	-13
2017	47	56	58	37	32	50	37						317	45	101%	0
is large well-bed.													2016	101%	98%	
		•6 6)											2015	78%	79%	Que established
Di regis	trations	DI registrations Jan to date down 2% from 2016, down 21% from 2015, up 6% from 2014.	late dow	'n 2% fro	om 2016	, down 2	1% fron	n 2015,	up 6% fr	om 201			2014	87%	94%	
DI regis	tration r	DI registration monthly average up 1% from 2015, down 22% from 2015, and down 13% from	average	up 1% 1	rom 201	5, down	22% fro	om 2015	, and do	wn 13%		2014.		chg to '14 avg	chg to '14 YTD	
	-			The state of the s		the second second second second second	THE REAL PROPERTY AND ADDRESS OF THE PERSON NAMED AND ADDRESS	The state of the s	THE REAL PROPERTY AND PERSONS ASSESSED.	The second secon						

							D.S.	DISPOSITIONS	SNOI							
	Jan	Feb	Mar	April	Mar April May June	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg	Yr-Yr AvgChg
2014	59	37	38	50	45	46	45	50	50	55	45	56	576	48		
2015	59	74	53	59	74	52	80	56	101	87	34	55	784	65	136%	17
2016	39	31	61	37	48	47	31	65	35	25	56	29	504	42	64%	-23
2017	56	59	76	44	39	27	54						355	51	121%	9
erre consti													2016	121%	121%	
<u>;</u>													2015	78%	79%	
DI disp	ositions	Ul dispositions Jan to date up 21% from 2016, down 21% from 2015, up 11% from 2014.	ate up 2	1% from	2016, 0	lown 21	% from 2	2015, up	11% frc	m 2014	•		2014	106%	111%	
DI disp	n noilisc	Di disposition monthly average up 21% from 2016, down 22% from 2015, and up 6% from 201	verage	wp 21%	trom 20	16, dow	n 22% tr	om 201	5, and up	o 6% fro	m 2014.			chg to '14 avg	chg to '14 YTD	

							BALANCE OPEN CASES	CE OP	EN CA	SES						de la constanta de la constant
	Jan	Feb	Mar	April	May	April May June July		Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg	Yr-Yr AvgCha
2014	52	61	60	68	71	82	92	81	91	106	112	127	127	84		
2015	127	107	111	125	109	106	77	112	82	32	37	34	34	88	106%	O1
2016	36	38	38	44	43	55	65	51	62	71	55	70	70	52	59%	-36
2017	61	58	40	33	27	49	32							43	82%	-9
													2016	82%	94%	
													2015	49%	39%	or contract of
Open E	3alance	Open Balance of DI Jan to date up 6% from 2016, down 61% from 2015, and down 38% from 2014.	າ to date	up 6% 1	rom 20	16, dowr	61% fro	m 2015	, and do	wn 38%	from 20)14.	2014	51%	62%	
Open b	salance	Open Balance monthly average down 18% from 2016, down 51% from 2015, and down 49% f	average	down 1	8% from	1 2016, c	down 51°	% from :	2015, an	d down	49% fro	rom 2014.		chg to '14 avg	chg to '14 YTD	

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TAX TRENDS-AO Program Codes 15, 17, 18, 32, 45, 46, 47, 48

							REGIS	REGISTRATIONS	SN							
	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	24	1	18	9	1	8	0	Ŋ	10	5	11	9	111	9		
2015	ω	8	9	5	6		6	5	10	5	2	4	64	۲.	58%	-4
2016	9		6	4	8	11	15	15	17	10	7	9	112	9	175%	4
2017	œ	6	12	9	14	8	21						78	11	119%	2
l													2016	119%	144%	
Tax rec	jistration:	s Jan to c	late are u	ip 44% from 1	om 2016,	Lax registrations Jan to date are up 44% from 2016, up 105% from 2015, and down 10% from Tax registration monthly average is down 10% from 2016, up 100% from 2015.	from 20	15, and d	own 10%		14		2015	209%	205%	
22.00	giori diloit	יווטוועווא	average	o COWIT	9/0 11011	i ax region and monthly average is down 19% from 2010, up 109% from 2015, and down 20%	109/0110	2013,	Mon nin	U 70% IIC	170m 2014		2014	720%	110%	
														chg to '14 avg	chg to '14 YTD	
							DISPO	DISPOSITIONS	S							
	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Ava	Yr-Yr AvgChg
2014	8	16	12	7	13	32	6	10	0	51	7	51	121	10		
2015	5	13	0	12	10	ω	7	9	4		4	4	82	7	68%	చ్చ
2016	8	11	6	_	ω	5	7	ω	4	5	9	Ŋ	67	6	82%	ا ــٰــ
2017	13	18	16	13	20	6	8						94	13	241%	ω
! :	•												2016	241%	229%	
lax dis	positions	an to d	ate are u	p 129% fr	rom 2016	lax dispositions Jan to date are up 129% from 2016, up 88% from 2015 and unchanged from	from 201	5 and un	changed	from 2014	4		2015	197%	188%	
lax dis	position	monthly	verage is	s up 141%	% from 20	Tax disposition monthly average is up 141% from 2016, up 97% from 2015, and up 33% from	7% from :	2015, and	d up 33%		4		2014	133%	100%	
														chg to '14 avg	chg to '14 YTD	-
						BAI	BALANCE	OPEN	CASES							
oculient Alexanda	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	74	63	69	71	59	35	22	18	28	27	31	35	35	44		
2015	33	28	37	30	26	25	24	20	26	20	19	19	19	26	58%	-19
2016	19	9	9	12	17	23	32	44	57	63	60	64	64	34	133%	9
2017	59	47	45	41	35	37	50							45	132%	1
-	,										000000		2016	132%	260%	
Tax bal	ance of o	pen case	s Jan to d	late is up	160% from	lax balance of open cases Jan to date is up 160% from 2016, up 55% from 2015, and down 20%	p 55% fro	om 2015,	and down	20% from	n 2014		2015	175%	155%	
l ax ba	ance mo	יוווין מעפ	lage is u	h 22% IIC	JII 2016,	i ax balarice illoritilly average is up 32% irom 2016, up 75% irom 2015, and down 1% from 2014	rom ZUTS	o, and do	wn 1% tro	om 2014		2	2014	101%	80%	
			CONTRACTOR OF STREET,	THE PERSON NAMED IN COLUMN TWO IS NOT THE OWNER, THE OW	NAMES OF TAXABLE PARTICIONS OF TAXABLE PARTICIONS	Principal International	CONTRACTOR OF THE PERSONS	The south of the second second	CONTRACTOR OF STREET	Control of the State of the Sta		THEORY OF THE PARTY OF THE PARTY.		0	ď	Charles of the Carlo Carlo

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OTHER TRENDS-AO

Program Codes 9,13, 14, 19, 21,22, 40, 44

	chg to '14 YTD	chg to '14 avg	0			· · · · · · · · · · · · · · · · · · ·	And the state of t		THE PERSON NAMED IN COLUMN				CHARLES OF THE PARTY OF THE PAR			Towns the Constitution of
	118%	101%	2014		14	from 20	Other balance monthly average down 10% from 2016, down 22% from 2015, and up 1% from 2014	n 2015, a	22% fron	16, down	from 20	own 10%	verage d	nonthly av	oalance r	Other
	60%	78%	2015			om 2014	Other balance of open cases is up 61% from 2016, down 40% from 2015, and up 18% from 2014	015, and	% from 20	down 40°	m 2016,	61% fro	ases is up	of open ca	balance o	Other
	161%	90%	2106													
	90%	8							8	ω	2	2	0	14	19	2017
스	86%	8	20	20	12	14	13	9	10	7	5	2	2	4	Ju	2016
2	130%	10	2	2	5	5	8	9	4	22	24	15	7	6	10	2015
		8	7	7	6	10	11	11	3	7	11	13	. 9		٦	2014
Yr-Yr AvgChg	% Chg of Avg	Avg.	End of yr Total	Dec	Nov	Oct	Sept	Aug	July	June	May	April	Mar	Feb	Jan	
							CASES	E OPEN	BALANCE	B/						
	chg to '14 YTD	chg to '14 avg	6													
	115%	124%	2014		2014	1% from :	Other disposition monthly average up 123% from 2016, down 16% from 2015, and up 24% from 2014	m 2015,	า 16% frc)16, dowr	% from 20	e up 123%	y average	in monthly	dispositic	Other
	78%	84%	2015		4	from 201.	Other dispositions Jan to date are up 200% from 2016, up 22% from 2015, and up 15% from 2014	2015, and	% from 2	16, up 22	from 20	up 200%	date are	ns Jan to	dispositic	Other
	300%	223%	2106					1								
ω	223%	6	39						6	9	6	0	2	10	6	2017
4	38%	ယ	30	1	4	1	3	8	4	2	_	_	ω		-	2016
2	148%	7	80	9	2	5	9	5	19	10	5	4	4	51	ω	2015
		5	54	Ç1	51	5	4	1	6	8	4	ယ	4	2	7	2014
Yr-Yr AvgChg	% Chg of Avg	Avg.	Total	Dec	Nov	Oct	Sept	Aug	July	June	May	April	Mar	Feb	Jan	
							SNC	DISPOSITIONS	DISF							
	chg to '14 YTD	chg to '14 avg														
	137%	127%	2014		2014	% from 2	Other registration monthly average up 35% from 2016, down 15% from 2015, and up 27% from	m 2015, ε	15% from	16, down	6 from 20	e up 35%	ly averag	on monthl	registration	Other
	77%	85%	2015		n 2014	37% from	Other registrations Jan to date are up 76% from 2016 and down 23% from 2015, and up 37% from 2014	from 201.	wn 23%	16 and do	from 20°	e up 76%	o date are	ons Jan to	registration	Other
	176%	135%	2106													
_	135%	5	37						6	9	7	2	2	5	6	2017
-2	63%	4	47	8	2	2	7	7	7	4	4	_	_	2	2	2016
2	150%	6	75	6	2	2	7	10	_	8	14	13	5		6	2015
		4	50	5	1	4	4	9	2	4	2	7	8	2	2	2014
Yr-Yr AvgChg	% Chg of Avg	Avg.	Total	Dec	Nov	Oct	Sept	Aug	July	June	May	April	Mar	Feb	Jan	
o freed Posteria							SNO	REGISTRATIONS	REGI							
										NAME AND POST OFFICE ADDRESS OF THE PARTY OF					THE PERSON NAMED AND POST OFFICE ADDRESS OF THE PERSON NAMED AND POST OF T	The second secon

Open Balance monthly average down 33% from 2016, down 51% from 2015, and down 66% from 2014 Open Balance Jan to date is down 33% from 20116, down 59% from 2015, and down 67% from 2014 2017 2016 2015 2014 Dispositions Jan to date are up 1% from 2016, down 32% from 2015, and down 36% from 2014 Disposition monthly average down 5% from 2016, down 24% from 2015, and down 36% from 2014 2017 2016 2015 2014 2016 2015 Registration monthly average down 6% from 2016, down 21% from 2015, and down 39% from 2014 Registrations Jan to date down 9% from 2016, down 25% from 2015, and down 40% from 2014 2017 2014 1,783 2,057 Jan 1,217 1,415 1,517 Jan 1,681 Jan 1,095 936 961 989 886 771 Feb Feb 1,690 2,452 1,377 1,549 1,003 1,666 Feb 1,288 1,062 929 842 851 725 2,028 Mar Mar 1,910 1,743 Mar 1,078 1,359 1,269 1,345 1,605 1,620 1,134 902 782 April April April 1,243 2,290 2,509 1,346 1,877 1,022 1,260 1,608 1,959 958 974 731 May May May 2,625 1,320 2,436 1,146 1,661 1,623 1,273 1,018 1,470 1,016 603 982 June June June 2,671 1,752 1,798 1,645 1,107 1,634 1,812 1,283 1,397 1,116 773 732 **BALANCE OPEN CASES ALL PROGRAM TRENDS-AO** REGISTRATIONS 2,484 July July July 1,499 1,017 1,888 1,738 1,583 DISPOSITIONS 1,847 1,186 1,059 1,642 943 965 Aug Aug 1,804 Aug 1,597 1,483 1,401 1,813 1,059 1,729 1,395 1,586 Sept Sept Sept 2,049 1,449 1,137 1,261 1,432 1,318 1,636 1,925 1,088 1,006 2,575 Oct 1,181 Oct 1,274 Oct 1,242 1,568 1,010 1,114 1,873 Nov Nov 1,222 Nov 2,562 1,104 1,438 1,156 1,298 900 947 824 Dec Dec Dec 1,016 1,970 1,413 1,637 1,071 1,206 1,417 998 959 End of yr 17,044 19,945 1,016 1,970 13,345 Total Total Total 7,393 2015 2015 2014 2016 2014 2015 2014 2016 998 2016 13,353 15,974 20,161 7,330 chg to '14 avg chg to '14 avg chg to '14 avg Avg. Avg. 1,113 1,331 1,179 1,610 2,306 1,056 1,112 1,420 1,662 1,047 1,680 Avg. 67% 64% 34% 49% 95% 62% 94% 79% 74% 785 chg to '14 YTD chg to '14 YTD of Avg chg to '14 YTD of Avg % Chg of Avg % Chg % Chg 67% 64% 101% 33% 41% 67% 68% 95% 85% 60% 91% 84% 73% 70% 78% 94% 79% 75% Yr-Yr AvgChg Yr-Yr AvgChg Yr-Yr AvgChg 431 -395-695 -242 -349-56 -308 -218 -66

			APP	APPELLATE C	OPERATIONS TL	ONS TL	& Case Aging TRENDS	Aging TF	RENDS				
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Avg.
	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Standard 75- Day	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Standard 150-Day	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
Standard Case Age	40	40	40	40	40	40	40	40	40	40	40	40	40
11/12 45-Day	5.2%	6.9%	4.6%	10.1%	10.6%	10.5%	11.6%	11.7%	17.2%	16.6%	47.9%	70.0%	18.6%
11/12 75-Day	89.2%	87.9%	60.8%	43.9%	40.0%	43.1%	72.7%	86.4%	89.5%	85.5%	91.0%	90.8%	73.4%
11/12 150-Day	99.7%	99.4%	99.4%	97.3%	98.9%	99.0%	98.9%	99.2%	99.5%	99.3%	99.3%	99.1%	99.1%
Case Aging	39	45	43	47	48	44	39	38	39	37	32	30	40
12/13 45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13 75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13 150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
43/44 AF D	65.50/	20.00/	10 1	40	1 1	24	£	ť	4	47	35	7.97	47
13/14 75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	on 3%	07 3%	03.4%	02.5%	01.0%	03.7%	06.30/	66.0%
13/14 150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%	99.9%	99.7%
Case Aging	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8	29.3	30.4
14/15 45-Day	77.9%	79.7%	69.8%	42.1%	48.6%	56.9%	38.5%	39.7%	42.4%	45.1%	20.5%	57.5%	51.6%
	96.9%	96.4%	95.7%	96.1%	90.6%	93.4%	91.3%	88.8%	82.1%	67.8%	77.4%	93.6%	89.2%
Case Aging	28.2%	30.3	32.2%	99.8%	99.7%	99.8%	99.5%	99.5%	99.0%	99.9%	99.8%	99.8%	99.6%
15/16 45-Day	43.2%	21.1%	35.0%	40.2%	69.0%	68 4%	82.5%	81.0%	73.4%	70 807	77 70/	70 00/	30.4
15/16 75-Day	92.4%	94.6%	88.0%	89.1%	95.3%	94.6%	96.4%	97.3%	97.6%	96.6%	93.4%	94.6%	94 1%
15/16 150-Day	99.6%	99.8%	100.0%	99.4%	99.8%	98.9%	99.4%	99.5%	99.8%	99.7%	99.2%	99.8%	99.6%
Case Aging	37.3	40.9	42.2	33.1	32.9	29.8	29.6	31.5	30.8	31.2	29.2	25.0	32.8
16/17 45-Day	77.4%	78.9%	62.1%	47.7%	27.8%	52.6%	68.7%	77.2%	73.4%	53.3%	72.1%	82.1%	64.4%
16/17 75-Day	98.0%	95.2%	92.3%	95.1%	91.1%	90.2%	93.8%	95.4%	96.9%	93.9%	97.3%	96.8%	94.7%
16/17 150-Day	99.7%	99.4%	99.7%	100.0%	100.0%	99.6%	99.9%	99.3%	99.6%	100.0%	100.0%	99.8%	99.7%
Case Aging	29.0	33.4	32.3	40.1	37.7	34.0	31.5	31.7	32.4	32.5	30.4	27.9	32.7
17/18 45-Day	88.6%	79.0%	69.2%	71.43%									77.1%
17/18 75-Day	98.0%	99.2%	96.2%	95.90%									97.3%
17/18 150-Day	99.8%	100.0%	100.0%	100.00%									99.9%
Case Aging	25.4	30.3	25.8	27.0								_	01

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FY UI TRENDS-AO Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

	chg 14/15 YTD	chg 14/15 avg														
7 (9.6)	35%	42%	13/14		m 14/15	58% from	UI balance monthly average is down 6% from 16/17, down 21% from 15/16, and down 58% fro	15/16, a	21% from	7, down 2	rom 16/1	vn 6% fi	age is dov	thly avera	ince mont	UI bala
6-en 2001	61%	79%	14/15		UI balance of open cases to date are down 48% from 16/17, down 39% from 15/16, and down 65% from 14/15	wn 65% f	16, and do	from 15/1	own 39%	16/17, do	48% from	e down •	to date ar	en cases	nce of ope	UI bala
	52%	94%	15/16										•		,	ENTERIOR DE
-52	94%	853	853												853	17/18
-175	84%	905	10,863	681	533	651	688	606	797	862	773	1,033	1,317	1,291	1,631	16/17
-946	53%	1,080	12,965	1,560	917	1,185	902	878	713	943	1,161	949	1,021	1,342	1,394	15/16
		2,026	24,317	1,599	2,277	2,120	1,873	1,549	1,613	1,937	2,181	2,340	2,047	2,349	2,432	14/15
Yr-Yr AvgChg	% Chg of Avg	Avg.	Total	June	May	April	Mar	Feb	Jan	Dec	Nov	Oct	Sept	Aug	July	
						S	CASE	E OPEN	BALANCE	В						
	chg 14/15 YTD	chg 14/15 avg											PERSONAL PROPERTY IN COMPANIES			T
	63%	64%	13/14	Oī	Of disposition monthly average is down 10% from 16/17, down 20% from 15/16, and down 36% from 14/15	wn 36%	16, and do	from 15/1	wn 20%	16/17, do)% from	down 10	erage is	onthly av	osition m	UI disp
	53%	80%	14/15		14/15	% from 1.	UI dispositions July to date are up 3% from 16/17, down 47% from 15/16, and down 37% from	5/16, and	% from 1:	down 47%	n 16/17,	3% from	te are up	luly to da	ositions J	UI disp
	103%	90%	15/16													
-101	90%	949	949												949	1//18
-131	89%	1,050	12,596	1,065	1,081	957	963	975	886	924	1,035	1,243	1,219	1,325	923	16/17
-293	80%	1,180	14,162	678	1,221	919	1,359	799	1,168	1,345	907	1,139	1,318	1,527	1,782	15/16
		1,473		1,733	1,231	1,271	1,212	1,285	1,348	1,571	1,381	1,503	1,871	1,752	1,518	14/15
Yr-Yr AvgChg	% Chg of Avg	Avg.	Total	June	May	April	Mar	Feb	Jan	Dec	Nov	Oct	Sept	Aug	July	
Marie							SNC	DISPOSITIONS	DIS							
	chg 14/15 YTD	chg 14/15 avg											WATERLAND TO SERVICE STREET, SAN ASSESSED.			Ī
	63%	79%	13/14		n 14/15	21% fror	UI registration monthly average is up 15% from 16/17, down 5% from 15/16, and down 21% from 14/15	n 15/16, a	า 5% fron	/17, dowr	from 16.	up 15%	verage is	onthly av	stration m	UI regi
	71%	95%	14/15		14/15	37% from	UI registrations July to date are up 13% from 16/17, down 29% from 15/16, and down 37% from 14/15	15/16, ar	9% from	, down 2	om 16/17) 13% fr	ate are up	July to da	strations	UI regi
	113%	115%	15/16													
144	115%	1,122	1,122												1,122	17/18
-200	83%	978	11,735	1,216	962	923	1,046	784	825	1,010	775	964	1,248	986	996	16/17
-251	82%	1,178	14,130	1,322	960	1,211	1,345	967	937	1,142	1,114	1,070	999	1,480	1,583	15/16
		1,429	17,144	1,056	1,394	1,518	1,534	1,225	1,027	1,332	1,234	1,795	1,563	1,676	1,790	14/15
Yr-Yr AvgChg	% Chg of Avg	Avg.	Total	June	Мау	April	Mar	Feb	Jan	Dec	Nov	Oct	Sept	Aug	July	
							SNO	REGISTRATIONS	REG							

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FY DI TRENDS-AO Program Codes 7,10, 11, 12, 16 & 20

							REC	SISTRA	REGISTRATIONS	0,						
	July	Aug	Aug Sept Oct	Oct	Nov Dec	Dec	Jan	Feb	Mar	April	Мау	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
14/15	55	39	59	69	52	71	59	54	57	72	56	51	694	58		
15/16	52	91	72	37	38	54	41	33	60	44	46	60	628	52	90%	-b
16/17	41	51	46	34	40	44	47	56	58	37	32	50	536	45	85%	φ
17/18	37												37	37	83%	₽
													15/16	83%	90%	
SECRETARIA S													14/15	71%	71%	
DI regis	DI registrations July to date are down 10% from 16/17, down 29% from 15/16, and down 33% from 14/15.	uly to dat	e are dov	vn 10% fi	rom 16/1	7, down 2	9% from	15/16, a	nd down	33% from	n 14/15.		13/14	64%	67%	
DI regis	tration mo	onthly ave	erage is u	lp 1/% tr	om 16/17	, down 2	9% from	15/16, ar	nd down (36% from	14/15.			chg 14/15 avg	chg 14/15 avg chg to 14/15 YTD	
			DESCRIPTION OF SECURITION	The Superior Contraction of th			2	DISPOSITIONS	ONO.	ACCORDING TO THE PARTY OF THE P						
								ててい								

					-											
	July	Aug	Sept	Oct	Nov Dec	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Ava	Yr-Yr AvaCha
14/15	45	50	50	55	45	56	59	74	53	59	74	52	672	56		
15/16	80	56	101	87	34	55	39	3	61	37	48	47	676	56	101%	0
16/17	31	65	35	25	56	35	56	59	76	44	39	27	548	46	81%	
17/18	54												54	54	118%	∞
													15/16	118%	174%	
:		•											14/15	96%	68%	
DI dispo	sitions Ju	ily to date	DI dispositions July to date are up 74% from 16/17, down 32% from 15/16, and up 20% from 14/15.	4% from	16/17, d	own 32%	from 15	/16, and	up 20% fi	rom 14/1	.51		13/14	96%	120%	<i>Palen</i>
DI dispo	Silion mo	nthly ave	DI disposition monthly average is up 18% from 16/1/, down 4% from 15/16, and down 4% from 14/15.	0 18% tro	m 16/1/	down 4%	% from 1:	5/16, and	down 4%	6 from 14	1/15.			chg 14/15 avg chg to 14/15 Y	chg to 14/15 YTD	

and 6						П	BALANCE OPEN CASES	CE OP	EN CA	SES						200
	July	Aug	Aug Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg	Yr-Yr AvaCha
14/15	92	81	91	106	112	82	127	107	111	125	109	106	1,249	104		
15/16	77	112	82	32	37	34	36	38	38	44	43	55	628	52	50%	-50
16/17	65	51	62	71	55	70	61	58	40	33	27	49	642	54	102%	->
17/18	32												32	32	60%	-22
													15/16	60%	49%	
1)												=	14/15	61%	42%	
Open B	alance c	of DI case	e to date	are dow	n 51% fr	om 16/1	7, down	58% fror	n 15/16,	and dov	vn 65% f	Open Balance of DI case to date are down 51% from 16/17, down 58% from 15/16, and down 65% from 14/15.	13/14	31%	35%	
Open ba	alance m	onthly av	Open balance monthly average is down 40% from 16/1/, down 39% from 15/16, and down 69% from 14/15.	10WN 40%	6 from 16	5/17, dow	n 39% fr	om 15/16	i, and dov	wn 69% f	rom 14/1	Ö		chg 14/15 avg	chg 14/15 avg chg to 14/15 YTD	

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FY TAX TRENDS-AO Program Codes 15, 17, 18, 32, 45, 46, 47, 48

	2217/0 chg 14/15 YTD	chg 14/15 avg	13/14	AND AND THE PROPERTY OF THE PARTY OF THE PAR	+	011 10/11	7WI 0 /0 II	יט, מוזט טכ	110111 14/	7	10,10,	0,0	2000	Tidiny day		3
	208%	276%	14/15		14	from 13/	up 127%	14/15, and	8% from .	16, up 10: in 176%	from 15/ n 15/16	s up 56%	l ax balance of open cases to date is up 56% from 15/16, up 108% from 14/15, and up 127% from 13/14. Tax balance monthly average is up 3% from 15/16 up 176% from 14/15, and down 3% from 13/14.	pen case: nthly ave	lance of o	Tax ba
	156%	103%	15/16		100										•	1
	103%	50													50	17/18
31	269%	49		37	35	41	45	47	59	64	60	63	57	44	32	16/17
-10	64%	18		23	17	12	9	9	19	19	19 -	20	26	20	24	15/16
		28		25	26	30	37	28	33	35	31	27	28	18	22	14/15
Yr-Yr AvgChg	% Chg of Avg	Avg.		June	May	Apr	Mar	Feb	Jan	Dec	Nov	Oct	Sept	Aug	July	
							CASES	OPEN (BALANCE	BA						losstable
Marie State	chg 14/15 YTD	chg 14/15 avg											CHEROLET PROPERTY PROPERTY			
Janes State	133%	126%	13/14		3/14.	% from 1	and up 26	m 14/15, a	30% fror	15/16, up	9% from	down 19	lax disposition monthly average is down 19% from 15/16, up 30% from 14/15, and up 26% from 13/14.	monthly a	sposition	lax dis
	114%	130%	14/15			n 13/14.	33% fro	15 and up	from 14/	, up 14%	om 15/16	o 14% fro	Lax dispositions July to date are up 14% from 15/16, up 14% from 14/15 and up 33% from 13/14.	July to d	positions	lax dis
	114%	81%	15/16													
-2	81%	8	8												8	17/18
4	161%	10	119	6	20	13	16	18	13	5	9	5	4	ω	7	16/17
0	97%	6	74	5	3	1	6	11	9	4	4	13	4	9	7	15/16
		6	76	3	10	12	0	13	5	51	7	5	0	10	6	14/15
Yr-Yr AvgChg	% Chg of Avg	Avg.	Total	June	May	Apr	Mar	Feb	Jan	Dec	Nov	Oct	Sept	Aug	July	
			=				S	DISPOSITIONS	DISPO							Vibratio
TO THE REAL PROPERTY.	chg 14/15 YTD	chg 14/15 avg											AND PROPERTY AND PROPERTY		THE RESIDENCE OF THE PERSON OF	
anomen a	2100%	345%	13/14		13/14	% from	nd up 245	14/15, aı	55% from	/16, up 2:	from 15	s up 94%	Tax registration monthly average is up 94% from 15/16, up 255% from 14/15, and up 245% from 13/14	monthly:	gistration	Tax reg
	3500%	3550/	14/15		14/15	10% from	down 21	5/16 and	% from 1	7. up 250	rom 16/1	up 40% f	date are	s July to	gistration	Tax reg
HARRING IN	1400/	10/10%	15/16													5-4
10	194%	21	21												21	17/18
51	183%	11	130	8	14	9	12	6	8	9	7	10	17	15	15	16/17
0	97%	9	71	11	8	4	6	1	9	4	2	5	10	5	6	15/16
		6	73	_	6	Οī	9	8	3	9	11	5	10	5		14/15
Yr-Yr AvgChg	% Chg of Avg	Avg.	Total	eunr	May	Apr	Mar	Feb	Jan	Dec	Nov	Oct	Sept	Aug	July	
							SN	REGISTRATIONS	REGIS							
													-	-		Ī

FY OTHER TRENDS-AO Program Codes 9,13, 14, 19, 21,22, 40, 44

	267% chg 14/15 YTD	/3% chg 14/15 avg	13/14		1 14/15.	21% IFOR	nd down .	Care balance mominy average is down 24 /6 noin 10/17, up 7 1 /6 noin 15/16, and down 27 % from 14/15.	/ 1 /0 11 011	0/1/, up	% II OI II	+7 LMOD	ol age is	ioniny av		
	200%	171%	14/15		14/15.	6 from 14,	up 167%	Other balance of open cases is down20% from 16/17, up 100% from 15/16, and up 167% from 16/18 had been 27% from 16/17 in 21% from 15/16 and up 16/2% from 16/17 in 21% from 15/16 and up 16/2% from 16/17 in 21% from 15/16 and up 16/2% from 16/17 in 21% from 15/16 and up 16/2% from 16/17 in 21% from 15/16 and up 16/2% from 16/17 in 21% from 15/16 and up 16/2% from 16/17 in 21% from 15/16 and up 16/2% from 16/17 in 21% from 15/16 and up 16/2% from 16/17 in 21% from 15/16 and up 16/2% from 16/17 in 21% from 15/16 and up 16/2% from 16/17 in 21% from 15/16 and up 16/2% from 16/17 in 21% from 15/16 and up 16/2% from 16/17 in 21% from 15/16 and up 16/2% from 16/17 in 21% from 15/16 and up 16/2% from 16/17 in 21% f	% from 1	7, up 100	rom 16/1,	Mn20% T	ses is do	nonthly av		Other
4130 F.W.	80%	74%	15/16		1				2	200		5000/ F		2	20000	0+6-7
င်	74%	8													α	91//1
6	230%	11		8	8	2	0	14	19	20	12	14	13	9	710	16/17
-6	42%	5		7	5	2	2	4	ω	2	ر ن	5	8	9	4	15/16
		11		22	24	15	7	6	10	7	6	10	1	11	ω	14/15
Yr-Yr AvgChg	% Chg of Avg	Avg.		June	May	April	Mar	Feb	Jan	Dec	Nov	Oct	Sept	Aug	July	
						S	N CASE	CE OPEN	BALANCE	m						
	chg 14/15 YTD	chg 14/15 avg									AND THE PROPERTY OF THE PERSON					
	100%	126%	13/14		5	from 14/1	up 26% 1	5/16, and	% from 1	17, up 24	from 16/1	up 33%	average	n monthly	onsodsic	Other
	32%	124%	14/15		5	from 14/1:	changed t	Other dispositions July to date are down 50% from 16/17, down 68% 15/16, and unchanged from 14/15.	68% 15/1	17, down	from 16/	own 50%	date are d	s July to	lisposition	Other c
	150%	133%	15/16)
2	133%	6	6												6	7//18
0	93%	5	54	9	6	0	2	10	6	٦	4		ω	8	4	16/17
0	102%	5	58	2	_	_	3	1	_	9	2	5	9	5	19	15/16
		5	57	10	5	4	4	5	သ	5	Si	5	4		6	14/15
Yr-Yr AvgChg	% Chg of Avg	Avg.	Total	June	May	April	Mar	Feb	Jan	Dec	Nov	Oct	Sept	Aug	July	
							SNO	DISPOSITIONS	DIS							
	chg 14/15 YTD	chg 14/15 avg										DESCRIPTION OF THE PROPERTY.	Management with the second			Ī
	300%	100%	13/14		from 14/15.	inged froi	and uncha	Other registration monthly average is up 11% from 16/17, up 71% from 15/16, and unchanged	71% fron	6/17, up	% from 1	e is up 11	y average	n month!	egistration	Other r
260	600%	171%	14/15		om 14/15	200% fr	6, and up	Other registrations July to date is are down 14% from 16/17, up 500% from 15/16, and up 200% from 14/15.	up 500%	n 16/17, ı	14% fron	are down	date is a	ins July to	egistratio	Other r
	86%	111%	15/16									•	•		•)
_	111%	9	6												6	17/18
2	155%	5	65	9	8	2	2	Ŋ	6	8	2	2	7	7	7	16/17
చ	58%	4	42	4	4	_		2	2	6	2	2	7	10		15/16
		6	72	8	14	13	5	_	6	5		4	4	9	2	14/15
Yr-Yr AvgChg	% Chg of Avg	Avg.	Total	June	May	April	Mar	Feb	Jan	Dec	Nov	Oct	Sept	Aug	July	
							SNOI	REGISTRATIONS	REG							
										The state of the last of the l		-	THE RESERVE AND PERSONS ASSESSMENT OF THE PE			-

Open Balance monthly average is down 7% from 16/17, down 18% from 15/16, and down 55% from 14/15 Dispositions July to date are up 5% from 16/17, down 46% from 15/16, and down 36% from 14/15. Disposition monthly average is down 9% from 16/17, down 18% from 15/16, and down 34% from 14/15 Open Balance to date is down 46% from 16/17, down 37% from 15/16, and down 62% from 14/15 16/17 15/16 14/15 16/17 15/16 14/15 Registration monthly average up 14% from 16/17, down 4% from 15/16, and down 21% from 14/15 Registrations July to date up 12% from 16/17, down 28% from 15/16, and down 36% from 14/15 15/16 17/18 16/17 14/15 July 2,484 July July 1,499 1,738 1,017 1,888 1,642 1,847 1,583 1,186 1,059 943 965 Aug Aug 1,483 1,804 1,597 1,729 Aug 1,401 1,813 1,059 1,395 1,586 Sept Sept Sept 2,049 1,137 1,449 1,636 1,088 1,261 1,432 1,925 1,318 1,006 2,575 1,242 1,181 Oct 1,274 1,568 Oct 1,010 1,114 1,873 Oct Nov Nov 1,222 2,562 Nov 1,104 1,156 1,298 1,438 900 947 824 Dec Dec 1,970 1,413 1,637 1,417 Dec 1,016 1,071 1,206 998 959 **BALANCE OPEN CASES** FY ALL PROGRAM TRENDS-AO REGISTRATIONS DISPOSITIONS Jan 1,783 Jan Jan 1,217 1,415 1,095 936 961 771 886 989 Feb Feb Feb 1,690 1,062 1,377 1,003 1,288 929 842 851 725 2,028 Mar Mar Mar 1,429 1,269 1,078 1,605 1,134 1,412 951 782 April April April 2,290 1,022 1,243 1,346 1,260 1,608 958 974 731 2,436 May 1,146 1,273 1,320 May May 1,018 1,016 1,470 603 982 June June June 1,107 1,798 1,645 1,752 1,283 1,397 1,116 775 732 13,340 14,970 18,489 Total Total 14/15 13/14 13/14 1,017 15/16 15/16 14/15 15/16 13/14 14/15 14,871 17,982 12,485 1,186 chg 14/15 avg chg 14/15 avg chg 14/15 avg 1,019 1,156 2,119 1,017 1,112 1,248 1,541 1,040 1,239 1,499 Avg. Avg. 1,186 114% Avg. 45% 82% 93% 66% 82% 91% 96% 943 79% chg 14/15 YTD chg 14/15 YTD chg 14/15 YTD of Avg % Chg of Avg % Chg % Chg of Avg 91% 114% 63% 93% 105% 112% 83% 38% 54% 88% 55% 64% 54% 89% 81% 84% 64% 72% Yr-Yr AvgChg Yr-Yr AvgChg Yr-Yr AvgChg -136 -963 -136 -293 -199 -259 -76 146 -95

Case Aging	17/18	17/18	17/18	Case Aging	16/17		16/17	Case Aging	15/16	15/16	15/16	Case Aging	14/15	14/15	14/15	Case Aging	13/14	13/14	13/14	Case Aging	12/13	12/13	12/13	Case Aging	11/12	11/12	11/12	Standa A	Standard Day	Standard Day	Standard Day		
ging	150-Day	75-Day	45-Day	Standard Case Age	dard 150- Day	fard 75- Day																											
25.4	99.8%	98.0%	88.6%	29.0	99.7%	98.0%	77.4%	37.3	99.6%	92.4%	43.2%	28.3	99.2%	96.9%	77.9%	30.1	99.7%	92.1%	62.3%	31	99.3%	94.0%	66.4%	39	99.7%	89.2%	5.2%	40	95%	80%	50%	Apr	
30.3	100.0%	99.2%	79.0%	33.4	99.4%	95.2%	78.9%	40.9	99.8%	94.6%	21.1%	30.3	99.8%	96.4%	79.7%	31.0	99.7%	94.4%	76.0%	38	99.5%	91.8%	57.4%	45	99.4%	87.9%	6.9%	40	95%	80%	50%	May	
25.8	100.0%	96.2%	69.2%	32.3	99.7%	92.3%	62.1%	42.2	99.8%	87.9%	35.1%	32.3	99.8%	95.7%	69.8%	32.2	99.8%	90.7%	72.4%	44	99.4%	81.7%	20.5%	43	99.4%	60.8%	4.6%	40	95%	80%	50%	Jun	
27.0	100.00%	95.90%	71.43%	40.1	100.0%	95.1%	47.7%	33.1	99.4%	89.1%	40.2%	35.1	99.8%	96.1%	42.1%	30.1	99.8%	90.3%	56.6%	48	99.7%	80.9%	12.8%	47	97.3%	43.9%	10.1%	40	95%	80%	50%	Jul	K
				37.7	100.0%	91.1%	27.8%	32.9	99.8%	95.3%	69.0%	35.9	99.7%	90.6%	48.6%	28.4	99.6%	94.8%	77.4%	44	99.2%	80.6%	28.7%	48	98.9%	40.0%	10.6%	40	95%	80%	50%	Aug	
				34.0	99.6%	90.2%	52.6%	29.8	98.9%	94.6%	68.4%	37.6				24.0	99.9%	96.3%	80.5%	49		76.4%	40.7%	44	П		10.5%	40	95%	80%	50%	Sep	
				31.5	99.9%	93.8%	68.7%	29.6	99.4%	96.4%	82.5%	36.0	99.5%	91.3%	38.5%	31.1	99.9%	97.3%	74.5%	45	99.0%	75.4%	25.5%	39	98.9%	72.7%	11.6%	40	95%	80%	50%	Oct	
				31.7	99.3%	95.4%	77.2%	31.5	99.5%	97.3%	81.0%	41.1			39.7%	35.0			52.4%	45	99.6%	83.2%	.22.1%	38	П		11.7%	40	95%	80%	50%	Nov	
				32.4	99.6%	96.9%	73.4%	30.8	99.8%	97.6%	73.4%	38.8	99.0%	82.1%	42.4%	33.8	99.6%	92.3%	52.5%	41	98.3%	75.3%	14.3%	39	99.5%	89.5%	17.2%	40	95%	80%	50%	Dec	
				32.5	100.0%	93.9%	53.3%	31.2	99.7%	96.6%	72.8%	41.5	T		45.1%	31.8		T	51.0%		\neg			П	Т		16.6%	40	95%	80%	50%	Jan	
				30.4	100.0%	97.3%	72.1%	29.2	99.2%	93.4%	77 7%	33.4	99 8%	77.4%	20.5%	27.8	99.6%	93.3%	59.1%	35	99.8%	76.6%	24.0%	32	99.3%	91.0%	47.9%	40	95%	80%	50%	Feb	
						1													- 2				(D				70.0%	40	95%	80%	50%	Mar	
27.00	99.9%	97.3%	77.1%	32.7		T	64.4%	32.8	99.6%	T	T	35.4	T	T	51 6%	T	П	93.5%	66.0%	T	T	T	ω	T	T	Т	18.6%	40	95%	80%	50%	Avg.	

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PRODUCTIVITY ALJ Disp/wł	PRODUC			AVG	PAGES	TRANSCRIPTS	AC	AO w	RATIOS				\ \	NET PYS USED	_			Over 12	Avg Days-UI (median)	Avg Days-UI (mean)	CASE AGE			4	TIME LAPSE		APPELLATE	
Trans Pgs/day	ALJ Disp/wk	TIVITY	2	AVG PGS Par T/S		RIPTS	AO with transcribers	AO w/o transcribers		100	CTU Non ALJ	AO Non ALJ	ALJ	USED	UI % w/out Multis	UI %	UI Cases	Over 120 days old	JI (median)	JI (mean)	GE	150 Day- 95 %	75 Day- 80 %	45 Day-50 %	PSE		ATE	
51.01	31.2		5	210,1	1 615	27	2.49	2.28		20.00	1.58	17.58	7.70		0%	0%	0		28.0	32.5		100	94	53		Jan		
65.45	33.3		90	2,010	2016	21	2.51	2.32		27.37	1.54	18.46	7.97		0%	0%	0		27.0	30.4		100	97	72		Feb		
53.67	34.2		08	2,207	2 262	ည	2.90	2.63		27.90	1.92	18.87	7.17		0%	0%	_		28.0	27.9		100	97	82		March		
45.76	29.1		70	7,0,1	4 675	22	2.26	2.05		21.20	1.74	17.16	8.36		0%	0%	0		23.0	25.4		100	98	89		April		
37.65	36.3		40	1,300	1 250	25	2.32	2.09		23.83	1.63	15.02	7.18		0%	0%	0		26.0	30.3		100	99	79		May		
40.30	33.0		00	1,496	4 400	23	2.16	1.94		24.14	1.69	14.82	7.63		0%	0%	0		22.0	25.8		100	96	69		June	2017	
										0.00					0%	0%	4		21.0	27.0		100	96	71		July		
										0.00																Aug		
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										0.00																Dec		
51.0	31 >		75	1,736	22	27	2.43	2.21		26.3	1.7	17.0	7.7		0%	0%	_		25.0	28.5		100	97	74		Average		
79%	106%		91%	86%	0070	7000	89%	88%		92%	100%	87%	100%				560%		84%	95%		100%	99%	97%	% of Avg.	Current Mo.	AO	
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277000						2016-2017)17							2		
1.7	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	Mo.	TOTAL	Appellants
WORKLOAD										-		4	- 1			Current Mo.
Registrations														C		
UI TL	1,122												1,122	100%	1,122	
▣	37												37	100%	37	
Ruling & T-R	5												Οī	100%	O1	
Tax	21												21	100%	21	
Other	_												_	100%		
Total	1,186	0	0	0	0	0	0	0	0	0	0	0	1,186	100%	1,186	635
Multi Cases	- 8															
Dispositions																
UITL	949												949	100%	949	
D	54												54	100%	54	
Ruling & T-R	4												4	100%	4	
Tax	œ												8	100%	∞	
Other	2												2	100%	2	
Total	1,017	0	0	0	0	0	0	0	0	0	0	0	1,017	100%	1,017	599
Multi Case/Cit	#															
Balance - Open Cases	ases															
UT.	_												853	100%		
D	32												32	100%		
Ruling & T-R	4												4	100%		
Tax	50												50	100%		
Other	4												4	100%		
Total	943	0	0	0	0	0	0	0	0	0	0	775	943	100%		443
Multi Cases	- S															
FO to AO Appeal Rate	Rate															
UI TL	6.7%												6.7%	100%		
D	4.5%												4.5%	100%		
Ruling & T-R	1.9%												1.9%	100%		
Tax	7.80%												7,00%	100%		
Other													J.0%	100%		
Overall Rate	5.6%		0.0%	0.00/	0.0%	0.0%	0 0%	0.0%	0.0%	2000	2000	0 000	0.5%	1300%		

APPELLATE OPERATIONS ~ REPORT SUMMARY

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APPELLATE						2016-2017	17							AO		
	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	J In	Average	Average Current Mo.		
TIME LAPSE										-		4	c	% of Ava.		
45 Day- 50 %	71												71	100%		
75 Day- 80 %	96												96	100%		
150 Day- 95 %	100												100	100%		
CASE AGE																
Avg Days-UI (mean)	27.0												27.0	100%		
Avg Days-UI (median)	21.0												21.0	100%		
Over 120 days old																
UI Cases	4												4	100%		
UI %	0%												0%	100%		
UI % w/out Multis	0%												0%	100%		
NET PYS USED																
ALJ	7.63													Г		
AO Non ALJ	14.82													1		
CTU Non ALJ	1.69													1		
Net PYs	24.14	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			1		
RATIOS																
AO w/o transcribers	1.94						2									
AO with transcribers	2.16	_	=		73			-	=0	21	_					
TRANSCRIPTS	22												22	100%	22	
PAGES	1,496												1.496	100%	1.496	
AVG PGS Per T/S	68															
PRODUCTIVITY																
ALJ Disp/wk	30.3	-	1.5	,					-		2					
Trans Pgs/day	40.30													1		

Monthly Board Meeting Litigation Report - July 2017

AGENDA ITEM 9

LITIGATION CASES PENDING	TOTAL = 113			
SUPERIOR COURT: Claim	ant Petitions			82
Empl	oyer Petitions			13
EDD	Petitions			0
Non-k	oenefit Court Cases			4
APPELLATE COURT: Claim	ant Appeals			9
Emplo	oyer Appeals			3
EDD	Appeals			0
Non-k	oenefit Court Cases			1
ISSUES: UI				94
DI				10
Tax				3
Non-b	penefit Court Cases			6
2017 CALEN	DAR YEAR ACTIVITY - Benefit & Tax	Cases		
LITIGATION CASES FILED		YTD	<u>July</u>	
SUPERIOR COURT: Claim	ant Petitions	28	11	
Emplo	oyer Petitions	7	1	
EDD I	Petitions	0	0	
APPELLATE COURT: Claim	ant Appeals	1	0	
Emplo	oyer Appeals	1	0	
EDD /	Appeals	0	0	
LITIGATION CASES CLOSED		YTD	<u>July</u>	
SUPERIOR COURT: Claim	ant Petitions	15	0	
Emplo	oyer Petitions	4	0	
EDD I	Petitions	0	0	
APPELLATE COURT: Claim	ant Appeals	6	0	
Emplo	oyer Appeals	0	0	
EDD /	Appeals	0	0	
	2017 D. J. J. D.			

2017 Decision Summary

Claimar	nt Appeals	Employe	r Appeals		CUIAB Decis	<u>ions</u>	
Win: 2	Loss: 17	Win: 0	Loss: 4	Affirmed: 21	Reversed: 2	Remanded: 0	

CUIAB 16/17 Fiscal Year Paid Overtime/Lump Sum Payout - SCO Report July 2016 through June 2017

			16/17 Fiscal \	16/17 Fiscal Year-to-Date Overtime Expenditure	ime Expenditure			
Branch	FY Y-T-D De	FY Y-T-D Decision Typing	FY Y-T-D C	FY Y-T-D CTU Typing	FY Y-T-D Registrati	gistration	FY Y-T-I	Y Y-T-D Other
	Hours	Pay	Hours	Pay	Hours	Pay	Hours	Pay
Appellate	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
Admin	0.00	\$0.00	0.00	\$0.00		\$0.00	0.00	\$0.00
T	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	646.50	\$32,603.46
Exec	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
Field	336.25	\$12,014.97	0.00	\$0.00	0.00	\$0.00	0.50	\$331.95
Total	336.25	\$12,014.97	0.00	\$0.00	0.00	50.00	647.00	\$32 935 41

	16/17 Fiscal Year	16/17 Fiscal Year-to-Date Total Overtime Expenditures	ertime Expenditure	es		CTO Expenditures	nditures	FY 16/17 FY Projections
Branch	16/17 FY	Year-to Date	Year-to-Date Position		Allocation			Estimated Expenditures
	Allocation	Hours	Equivalent	Year-to Date Pay	Balance	Hours	Estimated Pay	Over-youder
Appellate	\$0.00	0.00	0.00	\$0.00	\$0.00	0.00	\$0.00	\$0.00
Admin	\$687.00	0.00	0.00	\$0.00	\$687.00	37.50	\$1,854.93	-\$1,167.93
=	\$40,773.00	646.50	0.31	\$32,603.46	\$8,169.54	146.00	\$8,280.82	-\$111.28
Exec	\$0.00	0.00	0.00	\$0.00	\$0.00	0.00	\$0.00	\$0.00
Field Operations	\$0.00	336.75	0.16	\$12,346.92	-\$12,346.92	23.00	\$871.68	-\$13,218.60
Total	41,460.00	983.25	0.47	\$44,950.38	-\$3,490.38	206.50	\$11,007.43	-\$14,497.81
Actual Monthly Ave	Actual Monthly Average Personnel Year	T	0.47			0.10		

		16/1	16/17 Fiscal Year-to-Date Lump Sum Payout July 2016 through June 2017	Lump Sum Payout			
Branch		Year-to Date	Year-to-Date		16/17	Allocation	Estimated
		Hours	Position Equivalent Year-to Date Pay	Year-to Date Pay	Allocation	Balance	Over/Under
Appellate		679.50	0.33	\$40,511	\$60,130	\$19,619	\$19,618.93
Admin		0.00	0.00	\$0	\$5,000	\$5,000	\$5,000.00
F	作品は	-945.70	-0.45	-\$51,203	\$5,000	\$56,203	\$56,203.45
Exec		2,017.00	0.97	\$127,157	\$29,614	-\$97,543	-\$97,542.62
Field Operations		4,135.60	1.99	\$230,193	\$828,748	\$598,555	\$598,555.29
Total		5,886.40	2.83	\$346,657	\$928,492	\$581,835	\$581,835

CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD JULY 2017 PERFORMANCE INDICATORS

FIELD OPERATIONS

MEETING DOL STANDARDS

UI TIMELAPSE CASES

		DOL
Closed Cases	Closed	<u>Standard</u>
% Closed in <= 30 Days	65.6%	≥60%
% Closed in <= 45 Days	86.5%	≥80%
		DOL
Pending Cases	Avg. Days	<u>Standard</u>
Case Aging	26.2	≤30
WORKLOAD	<u>UI</u>	ALL
Opened	16,356	17,699
Closed	14,141	15,735
Balance of Open Cases	16,526	26,069

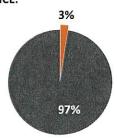
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

	Days
UI Timelapse Appeals	36
DI Appeals (including PFL)	67
All Programs	66

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	98%
UI Extensions as % of All UI	2%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 3% of UI Open Balance, and Regular UI cases made up 97%.

APPELLATE OPERATIONS

MEETING DOL GUIDELINES & STANDARDS

UI TIMELAPSE CASES

		DOL
Closed Cases	Closed	Guideline
% Closed in <= 45 Days	71.4%	≥50%
% Closed in <= 75 Days	95.9%	≥80%
Pending Cases Case Aging	<u>Avg. Days</u> 27.0	DOL <u>Standard</u> ≤40
WORKLOAD	<u>UI</u>	ALL
Opened	1,122	1,186
Closed	949	1,017
Balance of Open Cases	853	943

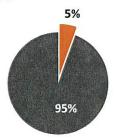
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

	Days
UI Timelapse Appeals	42
DI Appeals (including PFL)	39
All Programs	42

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	96%
UI Extensions as % of All UI	4%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 5% of UI Open Balance, and Regular UI cases made up 95%.

California Unemployment Insurance Appeals Board FO Cycle Time Summary Report For Cases Closed in July 2017

	OVERALL	By Step in Process				
UI Timelapse CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date	
Jurisdiction	Average	Average	Average	Average	Average	
Fresno	42	3	18	14	2	
Inglewood	40	5	14	13	2	
Inland	34	3	7	16	2	
Los Angeles	33	3	8	14	3	
Oakland	35	5	9	15	1	
Orange County	34	4	8	14	1	
Oxnard	35	3	11	14	1	
Pasadena	35	3	8	14	2	
Sacramento	39	3	12	17	5	
San Diego	35	3	13	13	1	
San Francisco	37	4	12	14	2	
San Jose	36	2	15	14	0	
Statewide	36	3	11	14	2	

	OVERALL	By Step in Process			
ALL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	54	3	20	14	2
Inglewood	98	7	21	17	2
Inland	42	3	8	18	3
Los Angeles	60	3	9	16	3 2
Oakland	43	5	10	17	2
Orange County	70	5	11	16	2
Oxnard	37	3	12	14	1
Pasadena	39	3	9	14	2
Sacramento	49	3	13	18	2 5
San Diego	69	3	12	14	1
San Francisco	60	4	13	17	2
San Jose	63	3	18	15	0
Tax Office	863	N/A	N/A	71	249
Statewide	66	4	13	16	2

California Unemployment Insurance Appeals Board FO Cycle Time Summary Report For Cases Closed in July 2017

PFL CASES	OVERALL Average Days to Process an Appeal	By Step in Process			
		Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	N/A	N/A	N/A	N/A	N/A
Inglewood	46	11	16	16	0
Inland	58	4	23	15	12
Los Angeles	56	5	21	19	2
Oakland	58	6	38	13	0
Orange County	60	6	35	14	2
Oxnard	40	4	8	13	0
Pasadena	N/A	N/A	N/A	N/A	N/A
Sacramento	N/A	N/A	N/A	N/A	N/A
San Diego	N/A	N/A	N/A	N/A	N/A
San Francisco	50	6	17	14	4
San Jose	66	4	43	13	0
Statewide	56	5	25	15	4

DI CASES (No PFL)	OVERALL Average Days to Process an Appeal	By Step in Process				
		L'ASE CLEANON	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date	
Jurisdiction	Average	Average	Average	Average	Average	
Fresno	62	5	27	15	3	
Inglewood	56	8	15	14	5	
Inland	72	4	23	16	8	
Los Angeles	61	7	19	18	4	
Oakland	80	8	34	19	11	
Orange County	88	10	41	15	8	
Oxnard	57	9	24	13	2	
Pasadena	63	12	14	14	6	
Sacramento	73	4	31	15	4	
San Diego	45	6	8	14	6	
San Francisco	62	9	15	16	7	
San Jose	75	6	40	14	2	
Statewide	67	7	25	15	5	